

AGENDA

Operating Property Sustainably: No Easy Fix

CONCURRENT SESSION

Thursday May 29th ▪ 3:30pm – 5:00pm ET

Description: Five years out from the pandemic, operating properties is more complex than ever. All the stressors from the last few years - including rent collections, high insurance costs, and deferred maintenance - are still there. These challenges exist amidst the uncertainty and confusion caused by the current administration - whether from immigration enforcement, tariff policies, cuts to the federal workforce, disruptions to key housing programs, and more. Even so, HPN members have always been adaptive and creative and are working relentlessly to find ways to address the challenges. Join us in a future-focused conversation as we work together as a peer network to find possible solutions and collective responses to bolster our property operations and secure the sustainability of our organizations moving forward.

Welcome: Eric Chatman | CFO | HPN
Brendan Dolan | President, HPIEx

Discussion:

Discussion Topics

Aligning Property Management

- How are you assessing the best property management strategies for your portfolio? What adaptations have you made?
- How are you evaluating whether to bring property management in-house or use third-party partners?

Balancing Safety and Security

- How are you addressing the growing need to ensure safety and security at your properties?
- What types of investments are you making (in staffing, services, equipment)?

Elevating Economic Occupancy

- How are you working to improve economic occupancy?
- How are you adapting your approach to rent collections (coordination among departments, tiering of rents, rent forgiveness, etc.)?

Discussion Starters

- Sylvia Martin | Vice President, Asset Management, Affordable Homes and Communities
- Chris Cherry | CFO, Wesley Housing
- Shay Dugan | EVP & Head of Property Management, Enterprise Residential
- Kimberly Strahm | Vice President, Strategic Operations, Community Housing Partners