



AGENDA

COOs + HR

COMMUNITY OF PRACTICE

Thursday May 29th • 11:00am ET – 12:30pm ET

Description: Join us for a conversation with Operations and HR leaders from across the network to focus on the biggest challenges our members are facing today and discuss ideas from your peers about how they are resolving issues or moving forward.

Welcome (5 minutes)

Chuck Wehrwein, EVP, Chief of Business, Innovations, & Partnerships

Discussion (75 minutes)

Increasing Development Costs and Expenses Rising Faster than Rents

- Tom Collishaw, President/CEO, Self-Help Enterprises

Organizational Bandwidth

- Ben Wickham, COO/VP Operations, Burbank Housing

Wrap-Up and Next Steps (10 minutes)

- Next COO Virtual Peer Exchange: [Thursday July 31st at 2pm ET](#)
- Fall Member Meeting | San Diego | December 3 – 5th