

14:20:14 From Reid Cramer : Could you review the technology gaps? How many households don't have computers and internet access? Are there still needs for more hardware, internet access, and technology training? How can these be filled?\

14:22:52 From Lisa Wilcox-Erhardt, TCB : Do you provide internet in units or is this for the resident to provide?

14:24:12 From Margaret Bozik : When you distribute laptops, how do you enforce the rules around participation and residency? It seems that the laptops might easily go missing.

14:27:43 From Lisa Wilcox-Erhardt, TCB : Thank you, Roshe, this is a really interesting model.

14:32:37 From lisa kuklinski : you may have said this earlier, but what type of grant did you get to buy lap tops and create the website?

14:35:37 From Reid Cramer : What is your sense of the biggest hurdles for participation?

14:52:34 From Roshe Malakuti- Abode Communities : Hi all, I just learned that we're having a server issue. Rare, but certainly par for the course. Terrible timing, I'll keep checking in case it's resolved during this meeting. Thank you.

15:02:00 From Reid Cramer : Connecting resident services to financial services is an important point since many still lack access to a basic transaction account. How are you addressing this? Is there a partner financial institution?

15:02:14 From Lisa Wilcox-Erhardt, TCB : If a residents income has not been impacted and they are not paying rent, do you still offer to pay balance if they are looking to move out and opt to renew? Or do they have to prove COVID-19 impacted income?

15:18:48 From Lisa Wilcox-Erhardt, TCB : Great work, Aeon!

15:24:05 From Amanda Gilliam : Thank you!