



CEO Forum: Resiliency Planning

December 4, 2019

1:30 – 4:30 AGENDA

Watercourt Room

Context and Objective: Throughout the country, responding to disasters and emergencies has become part of our day to day. Whereas in the past widespread emergencies were rare; now we need to plan for them and expect that we will need to implement the plans. This session will focus on in-depth discussions on resiliency planning from the leadership perspective – from emergency response, to crisis communication, to business recovery, and the critical responsibility of safeguarding the lives of our staff and residents. Without diving too deeply into operational details, we want to think about how we make strategic corporate decisions – how should we think about the plans and what capital and human resources we put into them?

1:30 **Welcome and Update on Follow-Up to May CEO Forum**

Lisa Alberghini, Housing Partnership Network

1:40 **Session Framing, Introductions, and Introductory Exercise**

Susan Friedland, Satellite Affordable Housing Associates
Patricia Belden, POAH Communities

***Note:** Please come prepared to very briefly share an example of a disaster or major crisis – and what you did that worked (60 seconds max!)*

2:20 **Elements of Effective Disaster Plans and Table Top Exercise Description**

Susan Friedland

2:35 **Break**

2:45 **Table Top Exercise**

- Four groups with one guide for each
- Disaster scenarios and responses

3:45 **Summary and Follow-Up Discussion** - Patricia Belden

- How can we support each other through information sharing and collaboration – at the industry level, within our organization, and collectively through HPN
- Thoughts on follow-up

4:15 **Wrap Up and Debrief**

4:30 **Adjourn**

